USING SIMULATION TO FOSTER CIVILITY

CIVILITY IS CHARACTERIZED BY AN AUTHENTIC RESPECT OF OTHERS WHEN EXPRESSING DISAGREEMENT, DISPARITY, OR CONTROVERSY. IT INVOLVES TIME, PRESENCE, A WILLINGNESS TO ENGAGE IN GENUINE DISCOURSE, AND A SINCERE INTENTION TO SEEK COMMON GROUND.

(CLARK, 2010)
INCIVILITY

- What is it??
  - Any behavior that demonstrates disrespect
  - Examples: eye rolling, with holding information, gossiping, physical/verbal intimidation

- Who is impacted??
  - Joint Commission reported 50% of nurses are victims
  - Novice nurses, experienced nurses, nursing students and faculty

- What are the effects??
  - Sentinel events, increased patient care errors, higher costs of care, higher staff turnover rates, lower patients satisfaction scores
COMMON QUESTIONS

Can simulation be utilized to teach civility? YES!!

Why use simulation to teach civility?
Theoretical foundations of Simulation:
- Experiential Learning
- Reflective Practice
- Transformative

How to use simulation to teach civility?
- Integrate civility into all simulations
- Write more simulations on civility
KEY COMPONENT OF SIMULATION BASED EDUCATION IS THE DEBRIEF

- Conducted in an environment that is conducive to learning and supports confidentiality, trust, open communication, self-analysis and reflection. (INACSL, 2016)
- Guided reflection
- Uncover frames
- Transformative

Rudolph et al., 2006
Nursing Simulation Scenario Library

The Nursing Simulation Scenario Library is a resource for nursing educators in all settings and made possible by the generosity of the Healthcare Initiative Foundation. The library is being expanded through the support of the Nurse Support Program (NSPII) funded by the Maryland Health Services Cost Review Commission (HSCRC). Please read the Terms & Conditions of use. We welcome your feedback on the library and encourage you to utilize and share this resource with other nurse educators.

Each library listing contains video (used either independently or with accompanying document(s) to enhance education using simulation in any setting) and accompanying documents (used as guides for educators to recreate context in areas relevant to practice).

Assessment | Briefing | Code Blue | Cultural Sim | Debriefing | Eating Disorders | End of Life | Managing Incivility | Medical Error | Opioid Withdrawal | Postpartum Hemorrhage | Sepsis | Stress and Crisis | Transgender Care

Simulation Scenario: Assessment